

Harbor Valley

HEALTH & REHABILITATION

Date: 06-15-2020

Dear Residents and Families:

Thank you again for the continued outpouring of support that we have received during these strange times. The love you have shown to our residents and staff has been uplifting!

This letter is to continue to update you on the steps we have taken to keep you and your loved ones safe, as well as informing you of the changes to our weekly updates, should we have a positive COVID-19 case in our facility.

Facility-wide testing of residents and staff is complete. No residents tested positive for COVID-19. One (1) staff member tested positive for COVID -19. The staff member will be on 14-day self-quarantine away from the facility until they've met the criteria to return to work based on current guidelines.

- Cumulative total positive tests for residents since the beginning of the pandemic: zero (0)
- Cumulative total positive tests for staff since the beginning of the pandemic: one (1)

Our facility will continue to make personal phone calls when a resident or staff member initially test positive for COVID-19, or three or more residents or staff with new-onset of respiratory symptoms occur within 72 hours of each other. Our facility will provide weekly updates via our website at www.promenadehealthandrehab.com/covid-19. We will continue to make weekly updates as it relates to our positive COVID-19 cases until resolution.

Below are actions the facility continues to take, to stop any spread of the virus and changes to normal facility operations:

- We have educated our staff and residents about COVID-19 as well as the importance of handwashing and good cough hygiene.
- We have emphasized appropriate personal protective equipment usage
- We are electronically tracking inventory levels daily.
- We are ensuring that residents have the tools they need to wash hands.
- We are screening all employees before they come to work.
- We are screening all residents each shift.
- We are screening all new admissions to the facility.
- We have restricted visitors except for extreme circumstances.
- We have stopped social gatherings in traditional settings.
- We have stopped communal dining.
- We are communicating with the physician and/or Department of Health on any resident who may need to be tested.
- We are asking our residents to cover their mouths when receiving care per CDC guidance.
- Staff are wearing masks.

Please continue to schedule Facetime visitation with your loved one. They would love to be able to connect with you and we have times and dates available. Please feel free to call your administrator if you have any questions, concerns or ideas. We are spending all day, every day, working to keep you and your family safe.

Kip Kruger, Administrator
210-412-7163